

Reward Redemption Terms and Conditions

Eligibility and Redemption

Rewards are available only to eligible, fully verified clients with sufficient valid loyalty points and an account in good standing. All redemption requests are subject to verification, applicable programme rules, product availability and delivery restrictions. Loyalty points will be deducted once the redemption request has been approved.

Loyalty Points

Loyalty points are promotional units only. They are not cash, client funds, trading credit or a financial instrument. Points cannot be withdrawn, transferred, sold, assigned or exchanged for cash unless a specific cash-redemption option is expressly provided.

Product Availability

Product images are for illustration purposes. The available model, colour, storage capacity and other specifications may vary depending on supplier availability. If the selected reward is unavailable, DB Investing may offer an equivalent or higher-value alternative, subject to the client's acceptance.

Delivery and Warranty

Delivery times are estimates and may vary depending on the destination, supplier and local delivery conditions. The client is responsible for providing complete and accurate delivery information. Any applicable customs duties, import taxes or additional charges remain the recipient's responsibility. Physical products are covered by the applicable manufacturer or supplier warranty.

Cancellation and Misuse

Points or rewards may be cancelled, withheld or reversed in cases of system error, chargeback, cancelled transactions, duplicate accounts, fraud, abuse, manipulation or breach of the Client Agreement or Loyalty Programme Terms. Approved and processed redemptions are final and cannot normally be cancelled, exchanged or refunded.

Programme Changes

DB Investing may amend, replace, suspend or withdraw any reward where reasonably necessary due to product availability, pricing changes, legal requirements or operational circumstances. Any changes will be applied in accordance with the applicable programme terms.

Important Risk Notice

Trading leveraged financial products involves significant risk and may result in the loss of invested capital. Clients should not deposit funds, open trades or increase their trading activity solely to earn

loyalty points or obtain rewards. Participation in the loyalty programme does not change any trading, pricing or withdrawal conditions.

By requesting a reward, the client confirms that they have read, understood and accepted these terms together with the full Loyalty Programme Terms and Client Agreement.